

23rd June 2023

Chief Executive Officer: **Helen Winn**

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Dear Parents & Carers,

IT Incident: Final Update

Following my last communication on this matter, I am writing to provide an update on the cybersecurity incident which Hope Sentamu Learning Trust Network experienced earlier this year.

As you know, we immediately engaged the services of experienced third-party cybersecurity specialists to successfully bring all systems safely back online and conduct a thorough investigation into the matter.

Following a detailed and comprehensive analysis, I am pleased to say that this investigation is now complete, and our retained forensic experts have not found any evidence that data was accessed or taken from any devices on the Hope Sentamu Learning Trust Network.

While an unauthorised third party was able to access our systems, following detailed analysis there is no indication that personal information relating to you or your child has been taken. Additionally, we have not had communications with those possibly responsible for the incident and have not received additional demands for payment or threats.

Please know that we maintained close contact with the authorities throughout the investigation, including the police and the Information Commissioner's Office (ICO), which has been provided with detailed information on our response and has closed its file on the matter.

In light of the investigation's conclusions and the successful restoration of all systems, we do not anticipate any further updates on this matter, and you do not need to take any action.

I would like to thank you for your patience while our external specialists conducted the investigation. It took longer than we would have liked, but our IT systems are complex, large in number and an investigation of this nature is a highly technical and specialist process. We take the security of our IT systems extremely seriously and we wanted to be confident in our findings before communicating to you.

With the investigation concluded and this matter drawn to a close, I want to thank you for your support during this period.

Yours sincerely,



Helen Winn

Chief Executive Officer